Official Publication of the California Department of Consumer Affairs/Bureau of Automotive Repair

MARCH 2000

Bureau of Automotive Repair: **NEVER IDLING DURING FY 98-99**

eeping Californians in motion and their cars running smoothly, with the least possible pollution, is big business. The state's Bureau of Automotive Repair (BAR) regulates this industry, licensing thousands of Smog Check stations and technicians, automotive repair facilities, and lamp and brake inspection stations. Here is a quick overview of the highlights regarding the BAR's Smog Check operations during fiscal year 1998-1999.

The BAR registers and regulates more than 35,000 automotive repair facilities in the state and enforces the provisions of the Automotive Repair Act. In addition to its work in the area of automotive repair, the BAR also helps to reduce vehicular smog in California by regulating smog inspection and repair stations, and Smog Check

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technicians. California has long been a leader in the nation's efforts to cut vehicular air pollution, and Bureau staff share California Smog Check techniques at national conferences.

In the fall of 1998, the BAR launched testing for oxides of nitrogen, or NOx, in the state's Enhanced Areas. Testing for NOx is required by the United States Environmental Protection Agency to help bring California into compliance with the federal Clean Air Act.

Another major action during the year was in support of a new federal law, the Border Smog Reduction Act (H. R. 8), which requires vehicles that cross the Mexico/California border regularly for work or study to comply with the California Smog Check Program. U.S. Customs and the California Highway Patrol began enforcement of the resolution in late June 1999. As part of the initial implementation, the BAR field staff was stationed at several Department of Motor Vehicles offices to assist vehicle owners.

On behalf of the Bureau, the Department's Enforcement Division conducted 412 statewide covert audits on Smog Check stations in fiscal year 1998-1999; these audits showed improvements over those performed during the prior fiscal year. Enforcement staff has also assumed the responsibility of evaluating and monitoring the performance and integrity of all Gold Shield stations participating in the Repair Assistance Program, which provides monetary assistance for auto repairs to eligible consumers. Field inspections and audits are performed to validate that the repairs recommended by these stations are necessary and achieve substantial emissions reduc-

Never Idling (continued page 5)

Smog Check CAP Workshops To Be Announced Soon

he Bureau of Automotive Repair (BAR) is actively recruiting Gross Polluter Certification (GPC) stations to participate in the Smog Check Consumer Assistance Program (CAP). The BAR will announce a schedule of workshops featuring information about the benefits of the CAP in the very near future. The early-evening workshops are expected to be held this spring.

The locations are tentatively scheduled for Sacramento, Ontario, San Jose, Los Angeles/Burbank, East Bay/Oakland, Los Angeles/Downey, Visalia, San Diego, and Orange.

The workshops will also feature information on the Welfare-To-Work program, which trains men and women for employment in the automotive repair industry.

Calling All GPC Stations Consumer Assistance Program Now More Consumer- and Business-Friendly

he Smog Check Consumer
Assistance Program (CAP) is a
consolidation of the Bureau of
Automotive Repair (BAR) repair
assistance and vehicle retirement
programs. The primary mission of the
CAP is to help Smog Check consumers
bring their vehicles into compliance
with emissions standards and help the
state achieve its clean air goals.

"We're helping clear California's air by capping consumer costs," said BAR Chief Doug Laue.

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Below are the Smog Check testing and repair statistics for the months of December 1999 and January 2000. As always, the "Tests Conducted" data represents **all** Acceleration Simulation Mode (ASM) and Two-Speed Idle (TSI) tests performed on vehicles by Smog Check stations statewide, with the number of certificates that resulted from these tests shown under "Certificates Issued." The remaining data represent only ASM and TSI **first** (initial) tests performed on vehicles. The difference between Enhanced and Basic/Change of Ownership (COO) Areas of the state is also shown.

	DECEMBER		JANUARY			DECEN	IBER	JANUARY	
PROGRAM VOLUME					FAILURE BY STATION TYPE				
Tests Conducted*	869,954		967,410		Test & Repair				
Vehicles Tested	728,562		807,596		Enhanced	22.292	(9.2%)	26.234	(9.6%)
- Enhanced	463,171		523,422		- Basic/COO		(5.7%)	·	(6.2%)
- Basic/COO	265,357		284,157		GSGR	·	` ,	·	, ,
Vehicles Failed	78,600	(10.8%)	90,672	(11.2%)	– Enhanced	11,004	(10.3%)	12,129	(10.3%
- Enhanced	61,551	(13.3%)	70,490	(13.6%)	– Basic/COO	4,035	(8.1%)	4,587	(8.5%
- Basic/COO	17,106	(6.5%)	19,728	(6.9%)	GPC				
Vehicles Repaired					– Enhanced	2,163	(13.3%)	2,343	(13.3%
- Enhanced	40,492		45,707		- Basic/COO	2,773	(7.0%)	3,214	(7.5%
- Basic/COO	15,387		17,635		Test-Only				
Certificates Issued	735,060		818,962		Enhanced	25,451	(27.2%)	29,871	(26.8%
					- Basic/COO	245	(18.1%)	283	(19.1%
TYPE OF FAILURE					By Vehicle Type				
Tailpipe		(7.8%)	•	(8.1%)	High Emitter Profile (HEP)	17,748	(36.2%)	20,469	(35.6%
- Enhanced	46,378	(10.0%)		(10.2%)	Random 2%	1,773	(29.2%)	2,044	(27.6%
- Basic/COO	10,447	(3.9%)	12,174	(4.3%)	Volunteers	6,157	(15.6%)	7,538	(15.8%
Gross Polluters**	•	(3.6%)		(3.8%)					
- Enhanced	21,508	(4.6%)	24,800	(4.7%)	AVERAGE REPORTED REPA				
- Basic/COO	4,480	(1.8%)	5,628	(2.0%)	Average Cost (statewide)	\$ 126		\$ 123	
Visual	16,637	(2.3%)	•	(2.4%)	Test & Repair Stations	\$ 101		\$ 100	
Enhanced	14,074	(3.0%)	16,447	(3.4%)	GSGR Stations	\$ 111		\$ 108	
- Basic/COO	2,563	(1.0%)	2,934	(1.0%)	GPC Stations	\$ 197		\$ 186	
Functional	40,262	(5.5%)	47,035	(5.8%)	Repair Assistance Stations***	\$ 437		\$ 417	
Enhanced	31,536	(6.8%)	36,695	(7.0%)	Enhanced Areas	\$ 130		\$ 126	
- Basic/COO	8,726	(3.3%)	10,046	(3.5%)	Basic/COO Areas	\$ 120		\$ 118	
					CONSUMER ASSISTANCE PROGRAM				
					Vehicles With Repair Assistance	e 621		373	
* Includes multiple tests on same vehicle					Vehicles Retired 134			247	
** Subset of tailpipe failures					Repair Cost Waivers Issued 105			92	
*** Includes co	onsumer co-	-pay		Economic Hardship Extensions Iss	100				



draft report from the Air Resources Board (ARB) to the United States Environmental Protection Agency (USEPA) on the progress of California's Enhanced Smog Check Program is anticipated to be available some time in spring 2000.

The report, which is being jointly prepared by the Department of Consumer Affairs' Bureau of Automotive Repair and the ARB, will show how effective the program has been at achieving the reduced emissions promised in the State Implementation Plan (SIP). The SIP was submitted to the USEPA in response to federal requirements contained in the Clean Air Act Amendments of 1990.

California's plan differs in design and implementation from federal specifications. State officials wanted to offer California's millions of drivers the most convenient choices to get their vehicles tested and repaired. Moreover, they wanted to continue to offer the private sector the opportunity to perform Smog Check services for California motorists.



California Counts – CENSUS 2000

very 10 years the Census Bureau is required by the U.S. Constitution to count every person in the United States. In mid-March, you will be mailed the official census questionnaire, and April 1, 2000 is Census Day. The census is one of America's most significant historical events. Thomas Jefferson was responsible for the first census conducted in 1790, so this coming March and April you will be participating in the 22nd census of the United States.

The census is important. Census information about the population of your community and the State of California is used to make major decisions, including expenditures and services for businesses, shopping centers, roads, and schools. In the previous census in 1990, California had the largest "undercount" (people missed by the census) compared to all other states in the nation. As a result, we lost an estimated \$2.2 billion in federal funds that rightfully should have been spent in California, primarily on health care for the elderly.

If Californians do not fully participate in the 2000 census, we could lose over \$3 billion in federal funds during the next decade. Because of the seriousness of the problem, Governor Davis signed legislation to promote the census

throughout California. In addition,
Governor Davis
appointed a task
force, the California
Complete Count
Committee, to help
maximize the number of
Californians counted in
the 2000 census.

The census is safe. Your census information is absolutely 100% confidential. The

U.S. Census Bureau is strictly prohibited from sharing personal census information with any other individuals or organizations, public or private. By law, your answers on the census questionnaire cannot be given to anyone, including the Internal Revenue Service, courts, police, welfare agencies or the Immigration and Naturalization Service. Confidentiality is guaranteed.

It's your future. Don't leave it blank. The 2000 census will involve the government's largest peacetime commitment of human resources in the history of America. California and the U.S. Census Bureau are making unprecedented efforts to encourage everyone to participate in the census. But these efforts will only make a difference if we respond. So, please, when you receive your official census questionnaire in March, take a few minutes to complete the form and then mail it back promptly. (Make sure to mail your questionnaire back to the U.S. Census Bureau so census takers won't need to come to your door.)

For additional information, call the California Complete Count Campaign in Los Angeles (323) 965-2943 or Sacramento (916) 323-3301, or visit California's web site at www.census.ca.gov. And for more information, visit the U.S. Census Bureau's web site at www.census.gov.



Smog Check Advisory Chat Page

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Smog Check Advisory
MARCH 2000

CONTAMINATED MASS AIR FLOW SENSOR



is where you can ask tough questions, share technical tips, and reference handy information. Submit your questions or tips by mail, fax, or email . . . and watch for them each month. Let's hear from you!

By Mail

BAR Communications Team Smog Check Advisory Chat Page 400 R Street, Suite 3060 Sacramento, CA 95814

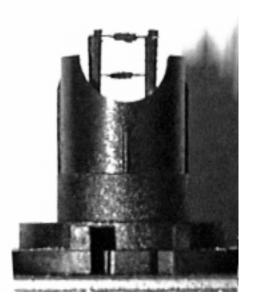
By Fax

916-445-8796 Attn.: Smog Check Advisory Chat Page

By Email

scachatpage@dca.ca.gov





he above pictures show the elements of a mass air flow (MAF) sensor and the contamination resulting from an air leak in the induction system before the sensor, but after the air filter element. This resulted in unfiltered air entering the MAF unit. The sensor was on a 1996 Mazda 626 with a 2.0 liter engine and 41,000 miles on the odometer.

The symptoms were loss of power during acceleration, a blinking overdrive (OD) light, and illumination of the malfunction indicator light (MIL) for a lean condition (Code P0171).

The picture on the left shows the parts of the elements that were facing away from the induction air, and the other picture shows the parts of the elements that were facing towards the induction air.

Once the elements were cleaned with alcohol and a cotton swab, the vehicle

began running perfectly again.

The reason for the lean mixture was the insulating effect on the elements caused by the contamination. This type of sensor measures the amount of current necessary to maintain 100° F. When contamination caused the insulating effect, it reduced the amount of current necessary to maintain the target temperature for the sensing elements. This resulted in the power control module (PCM) reducing the injector pulse width, thus creating the lean running condition. Using low quality air filters can also cause this condition. As the filters deteriorate, the resulting fibers enter the air stream and can contaminate the sensor.

Cleaning the MAF elements might be a simple solution to a perplexing problem!

* Tech Tip provided by: S. Myron Maurseth < Myron@Smogfix.com>

DISCLAIMER — The Bureau of Automotive Repair does not necessarily endorse or guarantee the technical tips shared by technicians on the Chat Page.

Friendly

(continued from page 1)

The Smog Check CAP partners with Gross Polluter Certification (GPC) stations to provide consumers with repair assistance services. The CAP also partners with dismantlers to provide consumers with vehicle retirement services.

"New changes have been made to make the program more friendly to consumers and to businesses," added Laue. "We want to get the word out to GPC stations about the many advantages of participating."

GPC stations that have contracted with the BAR can participate in the repair assistance program. Participation is voluntary and comes with many advantages, including additional income, free advertising, ease of scheduling work, and speedier payment for repair services. A streamlined consumer eligibility process is planned to be implemented with new program benefits in the spring.

Income: The BAR will pay GPC stations to repair qualified vehicles that cannot pass their biennial Smog Check inspection. Vehicles receiving repair assistance have an average repair cost three times greater than the average statewide cost. In addition, analysis has shown that the CAP repairs are more effective in reducing emissions. Money spent on emissions-related repairs is helping California meet its clean air goals.

Advertising: The BAR and the Department of Consumer Affairs' Consumer Information Center will make available to eligible consumers a list of contracted repair assistance stations.

Ease of Scheduling: The Department's Consumer Information Center will instruct consumers to call a participating GPC station to schedule an appointment for repair assistance

Friendly (continued page 7)

Never Idling

(continued from page 1)

tions. During the fiscal year, six stations did not meet performance requirements and were removed from the program.

In addition, Enforcement Division staff began performing Smog Check station quality assurance inspections formerly performed by a third-party state contractor. Now, rather than simply checking for required equipment, inspectors evaluate the test and repair performance of stations and licensed technicians.

In fall 1998, in connection with the Community College Foundation, the BAR launched a "welfare-to-work" program at its 33 Consumer Assistance and Referee Centers. Individuals enroll in a program of on-site training by referees in office work, safety, equipment maintenance, vehicle inspection,

emissions diagnostics, and supervisory skills. Five participants have now graduated; two have been employed by Consumer Assistance and Referee Centers as student lane technicians, one is currently employed in the automotive field, and the remaining two are seeking employment in the automotive field through leads provided by the Foundation. Nine more participants are in various stages of the 400-hour course, and participation is increasing as communities learn more about the program.

The BAR will continue to work with its licensees and various stakeholders to ensure that California continues to make progress towards its goal of clean and healthy air.

ILLEBOLLOMENE

As of February 1, 2000

TECHNICIAN DATA

- 83 Cut score on the new smog exam, effective February.
- 117 Number of scored items on new exam, effective February. (Note: No exams were administered in January.)
- **8,070** Technicians completing the BAR-97 eight-hour Transition Training.
- 8,735 Advanced (EA) technicians licensed.
- 4,453 Basic (EB) technicians licensed.

STATION DATA

- 4,824 Test & Repair stations statewide.
- **1,868** Gold Shield Guaranteed Repair (GSGR) stations statewide.
 - 365 Gross Polluter Certification (GPC) stations statewide.
 - 417 Test-Only stations statewide.
- 537 Test-Only lanes statewide.

CONSUMER ASSISTANCE PROGRAM DATA

- **81** GPC stations providing repair assistance.
- 4,293 Vehicles repaired.
 - 31 Dismantler sites for vehicle retirement.
- 1,501 Vehicles retired.

DISCIPLINARY ACTIONS

Northern California

C & N AUTOMOTIVE

-Campbell

Chia Kan Hu, Owner/Technician -San Jose

Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Basic Area Technician license revoked, stayed, placed on three years' probation, and suspended for ten days. Further ordered to report to the BAR as directed, and reimburse the BAR \$1,291 for costs of investigation and enforcement. (11/29/99)

SCOTT WILLIAM DYER

-Citrus Heights

Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 30 days. Further ordered to report to the BAR as directed. (12/2/99)

AUTO EMISSION TEST SYSTEMS, INC. d.b.a. SMOG STOP-Roseville

d.b.a. SMOG STOP-Sacramento David E. Williams, President John A. Susac, Secretary/Treasurer Order: ARD registrations and Smog Check Station licenses revoked, stayed, placed on three years' probation, and suspended for 30 days. Respondents shall pay \$180,000 in restitution to the BAR-approved local educational institutions. Further ordered to report to the BAR as directed, and reimburse the BAR \$45,000 for costs of investigation and prosecution. (12/2/99)

TREVOR BAKER DIEHL

-Roseville

Order: Accusation, as related to charges against Trevor Baker Diehl as an individual Advanced Emission Specialist Technician licensee only, is withdrawn. (12/2/99)

PAUL RANEY COWART

-Sacramento

Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for five days. Further ordered to report to the BAR as directed. (12/2/99)

TODD MICHAEL KIMERER

-Sacramento

Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 90 days. Further ordered to report to the BAR as directed. (12/2/99)

Southern California

McBRIDES AUTO SMOG SHOP

-Salinas

Richard Earl McBride, Owner Order: ARD certificate and Smog Check Station license are revoked. Probation was granted in the department's decision that became effective November 18, 1996. That probation is revoked, and the revocations of the ARD certificate and the Smog Check Station license that were stayed by that decision are imposed. However, the revocation of the ARD certificate is stayed for a period of three years, and that license is placed on probation. Further ordered to report to the BAR as ordered and pay the BAR \$1,164.19 for costs of investigation and enforcement. (11/4/99)

IN TIME AUTO REPAIR

-South Pasadena

Sung Lae Cho, Owner/Technician Order: ARD registration revoked, stayed, and placed on three years' probation. Smog Check Station license and Advanced Emission Specialist Technician license revoked. Further ordered to report to the BAR as directed and reimburse the BAR \$4,500 for costs of investigation and enforcement. (11/17/99)

THOMAS NICHOLAS MASON

-Moreno Valley

Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 20 days. Further ordered to report to the BAR as directed and successfully complete the BAR-approved courses in diagnosis and repair of emission systems failures and engine performance. (11/24/99)

Calendar of Coming Events

MARCH 31, 2000

Registration deadline for Automotive Service Excellence (ASE) certification tests.

APRIL 1, 2000 - Census Day

MAY 2, 4, 9, 2000

Spring 2000 Automotive Service Excellence (ASE) certification tests.

MAY 29, 2000 - Memorial Day State holiday; the BAR offices will be closed.

JOSEPH GEORGE OROZCO

-Moreno Valley

Order: Advanced Emission Specialist Technician license revoked, stayed, placed on three years' probation, and suspended for 30 days. Further ordered to report to the BAR as directed and successfully complete the BAR-approved courses in diagnosis and repair of emission systems failures and engine performance. (11/24/99)

PRESTIGE STATIONS, INC. d.b.a. SMOG PROS #696

-Moreno Valley

Order: ARD registration and Smog Check Station license revoked (11/24/99)

BNHAUTO CENTER

-Pomona

Hung Quang Bui, Owner Order: Smog Check Station license revoked. ARD registration, Official Lamp Station license, and Official Brake Station license revoked, stayed, and the registration and licenses placed on five years' probation. Further ordered to report to the BAR as directed. (11/24/99)

SMOG CHECK STATION CITATIONS

FACILITY NAME	ADDRESS	CITY	ZIP	LEVEL	ARD NUMBER	CITATION NUMBER	ASSESSED AMOUNT	ASSESSED DATE	DATE MAILED
East Highland Auto Tech	3708 East Highland Ave.	Highland	92346	2	AC177308	C-99-261	\$750	01/11/00	02/02/99
**Fairway Park Gas & Auto	29900 Mission Blvd.	Hayward	94544	1	AM169995	C-99-364	\$250	01/13/00	04/01/99
***Autohaus	4234 Monterey Road, #B	San Jose	95111	1	AB177033	C-99-445	\$250	01/26/00	04/28/99
Fullerton Smog Center	537 West Valencia, #C	Fullerton	92832	2	AK202101	C-00-144	\$750	01/03/00	09/07/99
Mission Bay Mobil	2780 Garnet	San Diego	92109	1	AJ168727	C-00-171	\$250	01/14/00	10/04/99
Mkt. Auto Repair & Smog	15081 Moran Street, #C	Westminster	92683	2	AD204927	C-00-198	\$750	01/06/00	10/20/99
Acc U Smog	900 Santa Rosa Ave.	Santa Rosa	95404	1	AA203081	C-00-229	\$250	01/06/00	11/09/99
Kong Auto Repair	1124 East Main Street	Stockton	95205	1	AA170379	C-00-239	\$250	01/10/00	12/21/99
Quality Tune Up Shop #12	1500 19th Avenue	San Francisco	94122	1	AB182483	C-00-241	\$250	01/13/00	12/21/99

- * Stations that have had their Gold Shield Guaranteed Repair (GSGR) certificate withdrawn. (None reported.)
- ** Stations that have had their Gross Polluter Certification (GPC) Pilot authority withdrawn.

*** Stations that have had their GPC and Repair Assistance authority withdrawn.

Friendly (continued from page 5)

services. This should make it easier for stations to balance their workload.

Streamlined Eligibility: Soon stations will no longer be required to collect eligibility documents from consumers. When new program changes are implemented in the spring, consumer eligibility will be determined by the BAR using a mail-in system. Consumers who wish to participate in the CAP will apply through the Referee Scheduling Center for eligibility review and approval. Eligible consumers will then be issued a letter instructing them to bring their vehicle to a participating GPC station for repair. Once these changes are implemented, participating GPC stations will no longer be burdened with the process of accepting applications or screening consumers for eligibility.

Faster Payment: The CAP has dedicated additional staff to pay GPC station invoices faster. Stations also will now be allowed to submit invoices to the CAP weekly (rather than biweekly) to allow for speedier payment.

The BAR will soon be scheduling several workshops to provide more information on the Smog Check CAP (see related story on page 1). For more information, call the CAP at 916-445-2010.

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SPRING REGISTRATION DEADLINE: MARCH 31, 2000 Test Dates: May 2, 4, and 9, 2000

ASE CERTIFICATION FOR THE AUTOMOTIVE SERVICE AND REPAIR PROFESSIONAL

Contact ASE Customer Service at 703-713-3800 ASE, 13505 Dulles Technology Drive, Suite 2 Herndon, VA 20171 www.asecert.org

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State of California Gray Davis, Governor

California Department of Consumer Affairs Kathleen Hamilton, Director

Bureau of Automotive Repair Douglas E. Laue, Chief 10240 Systems Parkway Sacramento, CA 95827

BAR FIELD OFFICE PHONE NUMBERS

Bakersfield (661) 833-6304 Canoga Park (818) 596-4400 Culver City (310) 410-0024 Fresno (559) 445-5015 Fullerton (714) 680-7851 Oceanside (760) 439-0942 Richmond (510) 243-9410 Riverside (909) 782-4250 Sacramento (916) 255-4200 San Jose (408) 277-1860 South El Monte (626) 575-6934 DCA Cashiering (916) 322-7002 DCA Licensing (916) 322-4000 ET Help Desk (916) 255-4476 MCI (800) 731-SMOG (Then press 5 for technical support)

Consumer Assistance and Referee Center (800) 622-7733

DCA HOTLINE (800) 952-5210

Smog Check Advisory Page 8 MARCH 2000



The frequency and timing of a vehicle's Smog Check inspection depends on its model year, and area in which it is registered. Most areas of the state require vehicles to have a Smog Check performed every two years (first four model years exempt), when being sold, and when being initially registered from outof-state as a used vehicle. However, Change of Ownership Areas only require a Smog Check when the vehicle is being sold or initially registered from out-ofstate. Motorists can determine the Smog Check area they are in by calling the Department of Consumer Affairs/Bureau of Automotive Repair toll-free at 1-800-952-5210 or by checking the Smog Check website at www.smogcheck.ca.gov.

• No August ASE Exams in 2000— Automotive Service Excellence (ASE) notified the BAR that it would not conduct technician certification exams in California in August. The registration deadline for May exams is March 31, 2000. Be advised that the results of the May exams will probably be mailed in mid-July. Therefore, if your license expires before September, make sure to leave yourself sufficient time to apply for, and pass, the Smog Check technician exam after the ASE results are released.

Bulk Rate

U.S. Postage **PAID**

Oakland, CA

Permit No. 2101